

ZABBIX

6.0

ZABBIX

PROFESSIONAL SERVICES



CUSTOMER ORIENTED

ZABBIX CERTIFIED COURSES



BECOME ZABBIX CERTIFIED!



ZABBIX CORE TRAINING

Zabbix Certified User

Use Zabbix front-end to view information. Know potential of Zabbix.

1 day

Requirements
None

Zabbix Certified Specialist

Deploy your Zabbix instance from scratch and define monitoring endpoints by using a variety of monitoring protocols

5 day

Requirements
Advanced computer literacy

Zabbix Certified Professional

Automate your monitoring workflows and scale your Zabbix instance with High availability in mind.

3 day

Requirements
Zabbix 6.0 Certified Specialist exam or attendance certificate

Zabbix Certified Expert

Design highly efficient and secure Zabbix instances. Customize and integrate Zabbix with your IT infrastructure.

3 day

Requirements
Requirements: Zabbix 6.0 Certified Professional certificate

ZABBIX EXTRA TRAINING

Automation and Integration with Zabbix API

The course is designed to provide a detailed and in-depth study of Zabbix API functionality – like import host groups, generate reports, or integration with other systems.

1 day

Requirements
None

Advanced Zabbix Data Pre-processing

The course will cover how to extract and transform information from different sources using Zabbix built-in functionality – without using external tools or scripts.

1 day

Requirements
None

Advanced Zabbix Security Administration

The course will cover how to protect Zabbix internal communications and secure sensitive information like user credentials or encryption keys.

1 day

Requirements
None

Advanced Problem and Anomaly Detection with Zabbix

The course is fully dedicated to problem detection, from creating simple triggers to using new long-term analytics functions.

1 day

Requirements
None

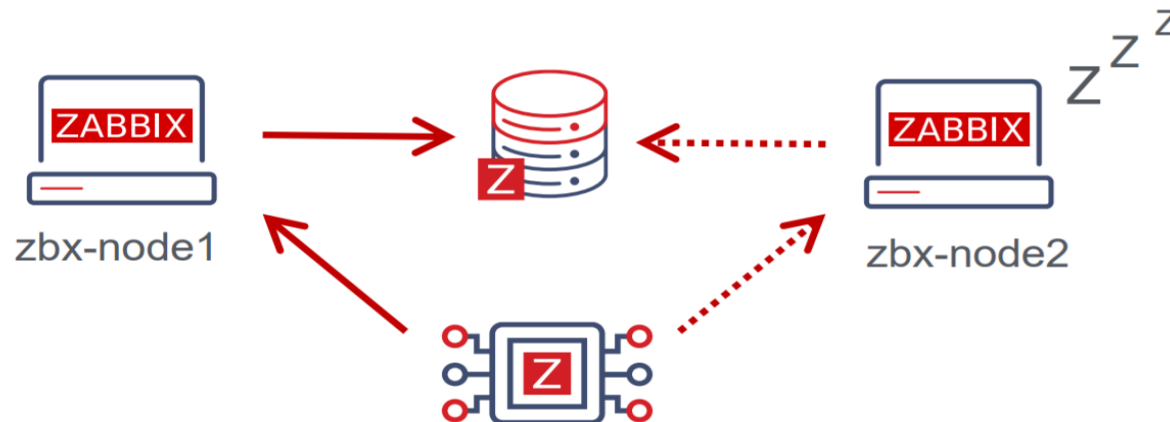
IMPLEMENTATION OF ZABBIX SOLUTION



TURN-KEY SOLUTION

- Monitoring needs identified
- Evaluation of scope of work
- Suggestions, Q&A
- Agreement of the scope of work
- Kick-off call
- Connecting to the environment
- Deploying and configuring Zabbix
- Documentation provided

and possible dates for
implementation



UPGRADE



WHY **UPGRADE** YOUR CURRENT ZABBIX VERSION TO THE **LATEST LTS VERSION?**

- High availability
- New Zabbix interface options
- Improved security
- Scalability improvements



TECHNICAL SUPPORT SERVICES



TECHNICAL SUPPORT SERVICES

Option	Silver	Gold	Platinum	Enterprise <small>Best value!</small>	Global 1
Monitored devices and metrics	∞	∞	∞	∞	∞
Phone call support	+	+	+	+	+
Number of incidents	8	∞	∞	+	∞
Support availability	8 x 5	8 x 5	24 x 7	24 x 7	24 x 7
Initial response time	1 day	4 hrs	4 hrs	4 hrs	2 hrs
Emergency response time	-	-	90 min	90 min	60 min
Support contacts	1	2	3	7	20
Supported Zabbix servers	Priced per server	Priced per server	Priced per server	∞	∞
Support for Zabbix Proxy	-	Priced per proxy	Priced per proxy	∞	∞
Legal entities covered	1	1	1	1	5

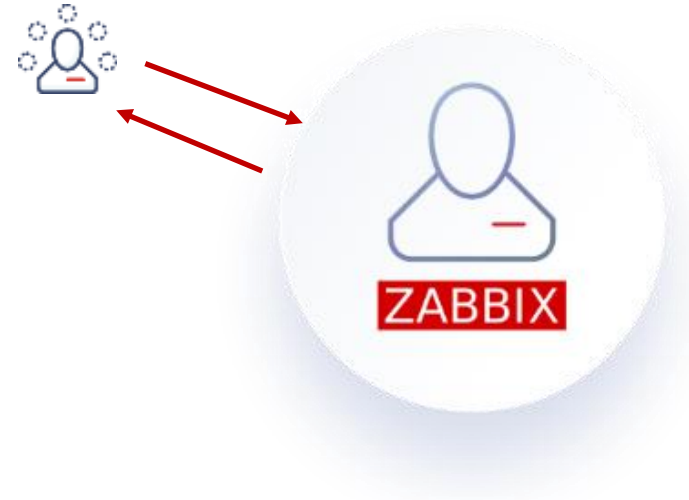
- Root cause analysis
- Solution to the problem
- Guidance for future

CONSULTING



CONSULTING SERVICES

- Pay-as-you-go
- On demand
- Flexibility
- On-site / remote



TEMPLATE BUILDING & INTEGRATIONS





More than 300 official Zabbix Templates

TECHNICAL SUPPORT**Get technical advice**

Get instant access to a team of Zabbix experts for guaranteed professional support 24x7

INTEGRATION**Expand your workflow**

Interconnect Zabbix with your ticketing system, servicedesk or any other tool you might have

DEVELOPMENT**Enhance Zabbix**

Hire Zabbix to develop additional features for your business needs

CONSULTING**Talk to experts**

Gain benefit from expert advice and best practices for all Zabbix-related matters

PROFESSIONAL TRAINING**Obtain knowledge**

Focused comprehensive training for all your Zabbix needs in 5 days, in many local languages

TEMPLATE BUILDING**Customize monitoring**

Effortlessly start monitoring of your specific device, system, application or service

REMOTE TROUBLESHOOTING**Quickly get a solution**

Eliminate any issues you have run into within hours, not days or weeks. Fix your system correctly, accurately

TURN-KEY SOLUTION**Deploy professionally**

Install and configure Zabbix according to your specific requirements

UPGRADE**Use the latest version**

Eliminate the risk and minimize downtime by upgrading with the Zabbix team



BENEFITS



PROACTIVE APPROACH

TIME SAVING SERVICES

"Thank you!
Great/short/
understandable
answer!"

"The Zabbix
support staff
provides **excellent**
service and
support. We were
able to fix and **find**
solutions for
problems
encountered."

COST - EFFECTIVE SERVICES

"He was
great
help!"

CONTACT US

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Thank you

www.zabbix.com

